



Facilities Management: The Dynamics of Excellence

Peter Barrett, Edward Finch

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Facilities management continues to expand and develop in terms of the volume and diversity of commercial activity, with a significant influence upon organisational success and goal achievement. The two previous editions of *Facilities Management* have become established as key sources for all facilities management courses and forward thinking facilities managers, providing a strong blend of research-informed opportunities and practical, balanced advice for strategically orientated practitioners.

This third edition builds on those foundations, focussing on the driving idea that excellent facilities management demands a responsive and dynamic approach to the positive impacts facilities can have on users operating within a world in flux. Within this overarching theme the book considers numerous contemporary issues facing facilities managers, within a framework that covers organisation, technology and process.

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