



Managing the Residential Treatment Center in Troubled Times

Gordon Northrup

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Here is an informative guide to help directors and staff of residential treatment centers (RTCs) cope with the financial and administrative problems resulting from today's financially turbulent times. Financial problems have closed some centers and managed care or other health care changes will soon reach others. Managing the Residential Treatment Center in Troubled Times deals directly with current difficult financial and management problems in RTCs and presents practical advice, discussions of current problems, and possible solutions. Authors explore a wide range of topics from dealing with community hostility to planning for the future. Specifically, chapters discuss:

- the application of total quality management to RTCs
 - reasons and rationale for the decline of residential establishments in England
 - how changes in an RTC affect the youngsters who live there
 - privatization and purchase of service contracting
 - profit vs. nonprofit organizations
 - one agency's experience in establishing an RTC in a resistant neighborhood
- Managing the Residential Treatment Center in Troubled Times offers fresh perspectives and alternatives for professionals involved with RTCs, including directors, government regulators, social and child care workers, and psychiatrists and psychologists.

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